Demographics:

1. Age
   1. 21
   2. 21
2. Gender
   1. Female
   2. Female
3. Major
   1. Materials Science and Engineering
   2. Information Sciences
4. Year
   1. Junior
   2. Junior
5. Level of Experience - Internet
   1. Advanced
   2. Advanced
6. Level of Experience - myUTK
   1. Advanced
   2. Advanced
7. What do you use myUTK for?
   1. Plan for classes, financial aid
   2. Financial aid, making appointments with advisor, checking schedule
8. What section of the website are you drawn to first?
   1. Student Information section
   2. Financial aid information
9. How often do you use myUTK in a week?
   1. Every day
   2. One to two times
10. What features do you consider to be useful for you as a student?
    1. Schedule, add/drop classes
    2. Search for classes, add/drop classes
11. Did you know of other ways to find the requested information?
    1. Yes, academic history for gpa, Registration information for classes
    2. No

Task Notes

Task 1:

1. drop down, academic profile, 2 clicks, < 5 seconds
2. Drop down, view grades

Task 2:

1. Main page, down to schedule, back button, open pdf, 2 clicks, < 5 seconds
2. Main page, down to schedule, back button